

GPUNCHER SUPPORT PACKAGE-1 YEAR

- \$975.00 USD for 1 year per license. 3 installments of \$325.00 USD each month available when requested. USB dongle has to be in running conditions at time of purchase
- Includes 1 free upgrade in a year for the license registered for this package
- Software maintenance, if a bug is found, it will be fixed and you will get a free upgrade that will not count towards the 1 year free upgrade.
- Online connection support
- Email support
- Phone support
- You are entitled to suggest features to be added to the software that will be reviewed and if found feasible and in favor of use of all the users of our software then it would be implemented and you get a extra free upgrade.
- Dongle replacement. (Support must to be purchased withing 30 days after software purchased) You have to purchase a brand new license if it gets broken up, wet or fails for any unknown cause. If you purchase this support package your dongle will be replaced 1 time in a year for a shipping and handling fee of \$300 USD(\$250 USD for USA and Canada) provided that you return the failed dongle back to SketchLine Technologies, shipping back and forth is included in this service fee.

This protection replacement is 1 time only in the full year. While this process is going on, we will set you up with a internet version until you get the new dongle license.

- If a full programming license is purchased along with this support package we will provide you, **if done within the first 30 days from the purchase date**, a 5 continuous days **courtesy free** training of the software, 1 hr and 30 minutes per day. **Have to be 5 continuous days and at the same hours.**